

Ascom Myco 3

The hands-on way to boost **productivity** and **customer satisfaction** 



# Connected for better productivity. Ascom Myco 3 for enterprise.

The Ascom Myco 3 and a portfolio of apps keep workers connected and able to interact with colleagues, machines, alarm systems, customers, business and accounting systems, manufacturing processes, supervisors, security systems, etc.





Alerts go to designated recipients for acknowledgment

- Mobile workers receive status checks on doors, fans, temperatures, etc.
- Workers can remotely control machines, pumps, lifts, etc.

With the Ascom Myco 3, mobile personnel can receive, send, share, augment and filter time-critical information in every format and in near-real time: video, voice, text, graphs. They can use their robust Myco 3 smartphones to remotely operate equipment, and can interact with complex technical and business systems while on the go.

### Join the Industry 4.0 productivity revolution

The Ascom Myco 3 can help you reap the benefits of the 'Industry 4.0' revolution—the transformation of productivity made possible by advanced digital connectivity. As part of an Ascom solution, the Myco 3 can harvest data from multiple points in a facility. This data can then be analyzed to optimize decisions and preventive maintenance. The end result? Maximum equipment availability,

performance and product quality, which combine to improve Overall Equipment Effectiveness (OEE).

#### Increased productivity of staff, equipment, processes

Enable relevant staff and systems to respond quickly with appropriate actions to unplanned events. Swift responses help minimize downtime—critical in manufacturing processes where every lost minute can have massive financial and quality impacts.

Mobile workers get context-rich information that lets them intervene before minor glitches develop into major incidents. Such information sharing simplifies delegation, helping to accelerate decision-making. In short, personnel are better equipped to predict, think, take the initiative and collaborate.

- Achieve more efficient workflows
- Assign tasks and track progress while on the go
- Reduce communication gaps between equipment staff and customers
- Speed up response times to customer guest requests and technical issues

Enable continuous improvement

 Capture and store detailed logs for analysis and on-going improvements

Keep records for regulatory and compliance purposes

## Enhanced experiences and satisfaction for shoppers and guests

For hotels, the Ascom Myco 3 and its supporting apps and software help streamline housekeeping and guest services. Supervisors can, for example, assign tasks to mobile personnel, and track response times. The Myco 3 can be integrated with all leading Building Management Systems and alarm solutions.

For the retail industry, there is a growing portfolio of solutions: vehicle arrival notification systems, Product Withdrawal Request management, 'Click-and-Collect' solutions, remote monitoring of critical data (e.g. freezer temperatures), and remote control of lifts, escalators, etc.

### Made to work together: Ascom Myco 3 and the world's largest ecosystem of enterprise solutions

The Ascom Myco 3 smartphone works seamlessly with the full range of Ascom enterprise solutions, and with apps and services developed by official Ascom Technology Partners. It is also GoogleTM certified, giving you access to a world of apps—anytime and anywhere.

Your organization benefits from access to the market's most comprehensive suite of on-site communication services and capabilities for industry, hospitality and retail.

### **Ascom Myco 3** Keeping information as mobile as the people who use it

The Ascom Myco 3 combines the ease-of-use of an Android<sup>™</sup> smartphone with the robustness and professional-grade features needed by highly mobile workers. It works seamlessly with software and services from the Ascom portfolio of enterprise solutions.

**Familiar, intuitive user interface.** Runs on the Android operating system, featuring Ascom extensions.

**Space to work.** Features a 5" screen for optimal viewing of and easy interaction with data, apps, images, near-real time data, etc. High screen resolution helps maximize legibility—which can contribute to faster workflows and fewer errors.

**Mobile tools for mobile workers.** Features a dedicated enterprisegrade barcode scanner, Near Field Communication functionality, and front- and rear-facing cameras.

**Built to work.** Robust construction for demanding environments. Screen is built of extra-tough Corning<sup>®</sup> Gorilla<sup>®</sup> 3 Glass. Features an octo-core 2 GHz processor, 4 GB RAM and 32 GB Flash memory.

**Truly mobile, truly uninterrupted operation.** Features a true hotswappable battery. No need to power down or exit operating apps when changing the battery.



Ascom is a global solutions provider focused on healthcare ICT and mobile workflow solutions. The vision of Ascom is to close digital information gaps allowing for the best possible decisions—anytime and anywhere. Ascom's mission is to provide mission-critical, real-time solutions for highly mobile, ad hoc, and time-sensitive environments.

Ascom uses its unique product and solutions portfolio and software architecture capabilities to devise integration and mobilization solutions that provide truly smooth, complete and efficient workflows for healthcare as well as for industry and retail sectors.

Ascom is headquartered in Baar (Switzerland), has subsidiaries in 15 countries and employs around 1,200 people worldwide. Ascom registered shares (ASCN) are listed on the SIX Swiss Exchange in Zurich.

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